

Grant W. Shull

410 S Myrtle Ave
Willard, OH 44890



855-999-0054
grantshull@me.com

MISSION: DELIVER Products that Produce the Sustainable Impact of Delight with AGILITY.
CERTIFICATION: CAL (Certified Agile Leader/C-Level Agility-at-Scale Change Agent) - Agile for All

PROFESSIONAL SUMMARY

VERSITILE, PRACTICLE INNOVATOR, SCRUM MASTER & COACH bringing to bear 34+ years of hands-on experience forming technically excellent, self-optimizing, creative teams geared toward maximum, demonstrable, practical impact; **SERVANT-LEADER** who places himself **AT YOUR SERVICE...**

**So That YOU Can DELIVER
Maximum Impact
Abundant Returns
The Agility of Grace &
The Refreshing ICED-T
That is YOU...
Each
And
Every Day!**

**IMPLEMENTOR OF KM SYSTEM MAKING IBM FIRST & LARGEST AGILE-AT-SCALE ENTERPRISE
AND
EARLY PIONEER OF CYNEFIN AS KEY DRIVER OF AGILITY**

ADEPT at co-dreaming, enhancing team empathy, brainstorming, JAD facilitation, and delivering impact of full-bore, continuous, guest-centric product, process & service innovations along within most relevant, and delightfully webbed value contexts imaginable.

DEEPLY SKILLED at normalizing, and hardening enterprise data for business process operations, analytical reporting, and related no-update, block-chaining AI-driven decision-support infrastructures required to magnify, with Kaizen, the benefits of one-button, SAFE-compliant, CI/CD DevOps-driven Agile Delivery Trains as both a Standard Operating Procedure, and a highly prioritized team goal.

KEY COMPETENCIES

34 years

WORLD-WIDE AGILE PROGRAM MANAGEMENT, Off-shore/Multi-site Team Management, Agile Information Design, Guest Relationship Management, Agile Strategic Planning/Implementation, International Business Development, Agile Process & Continuous Optimization, Six Sigma Processes Improvement, Risk Management, Agile E-Commerce Implementation, Business Intelligence/Agility Enablement, JIT Data Warehousing, Standards-Driven Integration, Agile Enterprise Data Modeling, Knowledge Management, Agile Change Management, Creative Culture/Community Building, Agile/JIT IT/Business Integration, Big-Data/Block-Chain Leverage, FHIR/HL7 Manipulations & Transformations

PUBLICATIONS

AUTHOR of several books promoting, and providing practical punch for living, and laboring with Agility, including e-commerce pioneering IBM Redbook entitled, ***Building e-Commerce Solutions with Net.Commerce (#SG24-5417-00)***, and series of more recent works published through **LMSST.COM**, where Kindle Unlimited Subscribers read for free, including: ***The Little Mustard Seed Starter Pack Trilogy***, written as poetically illuminated workbooks to help children of all ages, their parents, and Agile practitioners of all interest levels become integral to our progressively sustainable future of Second Machine Age innovation by working together with Agility each & every day.

PROFESSIONAL EXPERIENCE

3/2010 to Present. CEO. Fitness Interface LLC. Willard, OH.

10+ years

- **Optimized Healthcare Efficiency through FHIR/HL7 Compliance**
 - **Served as IT Architect, Scrum Master & Agility-at-Scale Change Agent**
 - **Team of Teams Size:** 200/Immediate Team Size: 50
 - **Key Clients:** Humana, TCS
 - **Technologies:** Agility – FHIR 4.0/HL7; Azure DevOps Services; HMI - AngularJS; EIS - JSON, XML, X12-835/837 for CMS, States & Billing Providers; FHIR 4.0; Azure Native Cloud Components, COSMOS DB, Data Lake, Data Factories, Micro-Services, and Utilities; IBM - IIB, ODM, BPM; Oracle 12c & 18c; DevOps - Automic Software GmbH, Ansible, Puppet, Chef, GitHub
 - **Lived a Life of Agility & Provided Guidance** to creative teams according to the ethos of The-Agility-of-Grace.com, because Agility isn't simply something you do, it's what you become by engaging with the Grace of Goodwill each & every day.
- **Delivered AI-ready Agility as Scrum Master, Agility Coach, & Managing Data Architect**
 - **Team of Teams Size:** 10,000/Immediate Team Size: 3 to 50
 - **Key Clients:** JPMC, AAA, Bell Labs, NC Department of Taxation, Wells Fargo, Deloitte, MasterCard, United States Patent & Trademark Office (USPTO), DaVita, BS/BC FPC, XO Communications, VA/DoD eHR, Harris, Eisai, MITRE, IRS Affordable Care Act Conversion Office, VA Medical Records Division, United States Military Entrance Processing Command (USMEPCOM)
 - **Technologies:** Agility - JIRA, VersionOne, Rally, Trello, Sparx Enterprise Architect; HMI – AngularJS; EIS - JSON, XML, Java full-stack, X12-835/837 for CMS, States & Billing Providers; FHIR 4.0/HL7; IBM - IIB, ODM, BPM; Oracle 12c; DevOps - Automic Software GmbH, Ansible, Puppet, Chef, GitHub
 - **Synthesized Interdisciplinary sources for Coach-the-Coaches World Tour at JPMC**
 - **Mapped Dream-Believe-Dare-Do Pattern to Standard Retrospect-Plan-Check-Demonstrate-Release Pattern of Agility**
 - **Received Kudos for Innovative Thinking & Application of Knowledge** from collaborating tour author
 - **Wrote Little Mustard Seed Starter Pack Trilogy; published via LMSSPT.com to make Agility accessible for everyone**
 - **Innovated MUSIC-Oriented Redaction Engine Pattern (The MORE Pattern™)** specifying Stateless, NO UPDATE, Block-Chain-ready Architectural Alignment to efficiently & effectively address accelerating GDPR data management needs in our increasingly message-driven world served by an ever-expanding assortment of rapidly integrating Machine-Platform-Crowd micro-service clouds
 - **Invited to enable The MORE Pattern as Killer AI Pattern for implementation** by DaVita SAFe Transformation Team, BC/BS NAS, Bell Labs, USPTO, Humana & others
 - **Received Recognition from Chief Architect of USPTO Transformation** for demonstrating outstandingly infectious AI-Oriented Transformation Skills
- **Received Scrum Master Kudos for quantity of independent value streams kept in flight simultaneously** at Wells Fargo
- **Saluted by Generals for Applying Agility to successful rapid ATO certification of VA/Dod eHR initiative**, when, otherwise, all hope for certification appeared to be lost
 - **Received Guest Satisfaction Award Recognition for same**

12/2007–03/2010. Scrum Master/Program Coach. TIBCO. Washington, DC. 2+ years

- **Led Agility Transformation within the context of PMBOK EVM “Iron Waterfall” at DHS USCIS**
 - **Team of Teams Size:** 1,000/Immediate Team Size: 50
 - **Client:** Dept. of Homeland Security US Citizenship & Immigration Services (DHS USCIS)

- **Technologies:** Agility – Spreadsheet Macros, Microsoft Project; TIBCO - Active Matrix, Business Works, Business Events, Enterprise Message Service; Oracle 11g; EIS - XML, NEIM; DevOps - GitHub
- **Received Personal Award as Agility Leader & Team Award for Use of NIEM**
- Created framework for ***Entirely New Agile Contracting Vehicle at Federal Level.***

09/2000-12/2007. Executive Agile Architect. Silver Spring, MD **7+ years**

- **Led Enterprise Agility Transformations as Managing Architect & Scrum Master/Agility Coach**
 - **Team of Team Size:** 350/**Immediate Team Size:** 40
 - **Key Clients:** FEMA, 3M Johnson & Johnson's, JWT, RBC Dain Rauscher, Mayo Clinic, Wells Fargo, Nash Finch, Gulfstream
- **Led CIO-Level Modernization Initiatives resulting in Greater Enterprise Agility as Coach**
 - **Team of Team Size:** 10,000/**Immediate Team Size:** 12
 - **Key Clients:** CareFirst BCBS, Mayo Clinic, Aetna, UHc, Walgreens, Pfizer, Health Now (a Blue Cross Affiliate), ExpressScripts, Principal Financial, Horace Mann, Disney (pro bono)

01/2000-09/2000. Managing Architect. Telismart. Omaha, NE. **9 months**

- **Led Lean Enterprise with XP Agility, JAD, and Storytelling Expertise as Scrum Master/Coach**
 - **Executive Corp Size:** 15/**Immediate Team Size:** 50
 - **Led Executive Corp** to be Agile First, align to Purpose, and synchronize Releases
 - **CIO declared enterprise 10x more efficient due to my demonstrated Agility Leadership**
 - **Hired & Trained BA Corp of 25+** in eXtreme Programming Storytelling & Agile Scrum Master/Product Management techniques

02/1999-01/2000. Program Manager. Keane NTT. Independence, OH. **1 year**

- **Led Six-Sigma oriented Agile Transformation as Scrum Master/Agility Coach**
 - **Executive Corp Size:** 5/**Team of Teams:** 10,000 World Wide/**Immediate Team:** 10 – 12
 - **Client:** GE Quartz
 - **Recognized by Jack Welch** as the LEADING VOICE in Agile Transformation at GE

11/1996-02/1999. IT Agility Architect. IBM. Cleveland, OH. **2+ years**

- **Led game-changing WWW Modernizations with Agility as Scrum Master/Agility Coach**
 - **Team of Teams Size:** 100,000/**Immediate Team Size:** 50
 - **Key Clients:** Goodyear, Victoria's Secret, Target
 - **Wrote Red Book Section on Transformational Leadership** with Agility in accelerating delivery context of First Internet Revolution

03/1994-11/1996. Managing Architect. Transform Consulting, Cleveland, OH **2+ years**

- **Made IBM First & Largest Agile-at-Scale Enterprise; Pioneered Scrum Master Role**
 - **Team of Teams Size:** 100,000/**Immediate Team Size:** 12
 - **Key Clients:** IBM, Smuckers, McHale/USConnect, Jones Day
 - **Collaborated with Bob Hopewell, Father of RAD, Grandfather of Agile**
 - **Helped Dave Snowdon's KM Innovation Team Create Cynefin**
 - **Created Enterprise-Wide Intellectual Capital Management System** at IBM
 - Delivered Accelerated Value of C2C integration using Lotus Notes & AVM – pre-Internet

08/1988-03/1994. Product Manager. CBIS. Cologne, Germany. **5+ years**

- **Led competitive Agile teams delivering mobility solutions throughout Europe & the US**
 - **Team of Teams Size:** 100,000/**Immediate Team Size:** 50
 - **Key Clients:** T-Mobile, Swiss PTT, Dutch PTT, Cable and Wireless, McCaw Cellular
 - **Pioneered Offshoring** by reverse-offshoring to US with limited communications support
 - Built Global Team: Conference Calls, Faxes, & Low Speed/Fidelity Modems

- **Modernized Swiss PTT using Lean Enterprise** techniques
- **Served as Scrum Master/Delivered Highly Detailed Sales Proposals with Agility**
- Built on-shore delivery partner network throughout Europe
- **Created SAFe-compliant ART with Agile Team (before coining of these terms)**
 - Incorporated Enterprise Agility Analysis from Deming & JIT from Toyota
 - Experimented with Dream-Believe-Dare-Do Framework & NeXT AI boxes
 - Served RTE, Chief Tester, Product Master, Scrum Master & Agility Coach

06/1986-08/1988. Consultant. The Synergy Group. Chicago, IL.

2+ years

- **Led IT Transitions from Mainframe to Departmental Footprints of Agility as Lead Consultant in Scrum Master/Agility Coach Role**
 - **Team of Teams Size:** 1000/Immediate Team Size: 12
 - **Key Clients:** Michael Reese Hospital, IRI, Sound & Stagecraft

PROFESSIONAL TRAINING

30+ years

- Certified Agile Leader Intensive Workshop, Agile for All with Peter Green (of Adobe fame)
- Visioning Workshop and JAD Session, CBIS
- Strategic Selling and Guerilla Sales Techniques, IBM/Summa
- Project Management in a Changing World, CBIS
- Productivity Management (PMBOK), Keane
- Effective Negotiating®, CBIS/Karrass
- Effective Sales Proposal Writing, CBIS
- SOA Principles and Practice, TIBCO
- Conflict Management and Resolution, CBIS
- Lotus Accelerated Development Method, USConnect/IBM
- Joint Application Design (JAD) Facilitation, IBM
- Rapid Application Development Methodology and Advanced RAD, IBM
- **Collaborated with Bob Hopewell, Grandfather of Scrum/Agility, on Global ICMS, IBM**
- Data Warehousing Design and Implementation, IBM
- Enterprise Data Analysis and Design, CBIS
- OOA, OOD and Java, IBM
- RUP and J2EE, CIBER
- E-Business Architecture and Method Blue, IBM
- WebSphere Business Integrator, IBM
- Lombardi TeamWorks/IBM BPM Bootcamp, Cognizant
- MetaStorm BPM Boot Camp, OpenText

EDUCATION

08/1989-08/1990. Law. Chase College of Law. Highland Heights, KY.

1 year

- Completed First Year of JD Studies.

09/1986-04/1987. Professional Certificate. DePaul University. Chicago, IL.

7 months

- Completed Computer Career Program with honors, 1987

08/1983-05/1986. Bachelor of Philosophy. Miami University, Oxford, OH.

3 years

- Graduated Magna cum laude 3.8 GPA
- Nominated Phi Beta Kappa

08/1983-05/1986. College Prep. Willard High School. Willard, OH.

4 years

- Graduated Valedictorian: 4.0 GPA
- Received Senior Math Award & OSEA Regents Scholarship